



PULSE

January 29, 2016
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NEWS OF INTEREST TO RPMH EMPLOYEES

EMPLOYEE OF THE MONTH



Congratulations to Becky Tomlin, RN, our January employee of the Month. Becky has been a Home Health employee since October of 1985. She was nominated for Employee of the Month by a co-worker that stated, "Becky is loved and respected by all patients, families and co-workers. She always exhibits a friendly, cooperative and caring attitude. If I am ever sick, I would want Becky to take care of me." Becky graduated from Roscoe High School and attended Angelo State University. She's enjoyed a career in nursing since 1974. Congratulations Becky! Thank you for being a valuable member of the RPMH family.

SPECIAL DAYS



February 1-	RPMH RHC Officially Open
February 9-	OB Ribbon Cutting @ 10am
February 11-	Door Judging for Heart Month
February 14-	Valentine's Day
Feb 26 th and 27 th -	RPMH 24 Hour Treadmill Walkathon

NEW EMPLOYEES



WELCOME!!!

Kagen Benham, RN- Med/Surg
 Erika Vargas, RN- ER
 Shelby White, RN-ER
 Lacey White, RN- ER
 Jeremy Griffith-Plant Operation
 Eloisa Aguilar-Lab

Kim Parks-Dietary
 Lola Scott-Volunteer
 Kevin Rosas-Information Systems

NEW RHC EMPLOYEES



WELCOME!!!

SPECIAL MENTIONS



HENRIETTA



THE HIPAA HIPPO

Welcome New RHC Employees:

Clinic Manager-Darlene Tovar

Family Nurse Practitioners-Alesha Bolton & Cheryl Kelley

LVNs-Debbie Roberts, April Craighead, Kayla Dunn, Briana Garcia, April Hernandez, Patricia Martin, Belinda Parras, Nickie Reyes, Brenda Turner, Shayla Veal, Courtney Warren

Medical Assistants-Racine Alva, Diana Dodson, Brandi Roemisch

Clerical- Adriana Archuleta, Mary Garza, Vickie Masiel, Angie Medellin, Sonia Molina, Jill Moncada, Jennifer Pena, Larissa Petty, Sandra Rendon, Sarah Silva, Janine Fugua & Jeannie Limones

Ancillary- Laura James, Julia Mink, Paul McAlister, Shanie Cunningham, Lavonta Moore, Tracy Wilburn

Amber Hope

Arnettia Saddler

Carmen Reed

Crystal Cornutt

David Figueroa

Dorthey Blueford

Jacklyn Brasuell

Kaitlyn Dunn

Nancy Hernandez

Nellie McGinley

Rachel Sharp

Robin Rainey

Sharon Jones

Stephanie Smith

Sue Baucom

Tracy Villanueva

Vicky Hanes



HENRIETTA THE HIPAA HIPPO

Employees are reminded continuously to log out of CPSI when not using the system. This task of logging on and logging off continuously throughout the day can get mundane, but do you know why? Of course, one reason is to protect the privacy of our patients, but it is also for YOUR own protection as an employee. CPSI keeps a log of all employee accesses and what was specifically accessed on a patient account. If you were to stay logged in, any employee could jump on your session and access information and the system will log that it was you who accessed it. We check these logs on a continuous basis and if the logs show that you accessed something inappropriately, you will face the consequences of that access. Another tidbit for your protection—if you access an account in error, please notify the HIPAA Security Officer, Rhonda Guelker (phone at ext. 238 or email through the CPSI system), and she will put a note on the account indicating this.

PATIENT OPINION POLL



"Jacklyn Brasuell from the Lab was super! She took my blood and got it on the first try."

"There is nothing about this hospital or the staff that I don't like. Everyone has been super nice and professional. It has been that way every time I am here. I would gladly recommend this hospital to my family and friends. I am very proud of our staff and Hospital."

"The nurses, aides and staff were very helpful and considerate. I was treated very well and the care was excellent. Thank you all for your care!"

"Tracy Villanueva went out of her way to get me registered for lab. She is a wonderful person to have at the entrance to welcome people."

"A big thank you to the ladies in O.R.; Amber Hope, Stephanie Smith, Dorthey Blueford, Vicky Hanes, Crystal Cornutt, and Sue Baucom for taking such good care of my wife."

"The nurses were all awesome! They know just how to care for their patients. All the aides, housekeepers and respiratory staff were amazing."

"Rachel Sharp, from the Lab drew my blood and was really good, very smooth and knew exactly what to do."



I would like to say THANK YOU to all of my RPMH family (aka Team Ruby). I am so proud to work at a place where everyone cares for their fellow employees as RPMH employees do, not many businesses can boast about that. Each of you have been there with me through this journey with your love and support-from the ER staff on the day of my diagnosis till today when we all celebrate my remission. I feel so special because of all the orange worn on my behalf, the kind words thru Ruby's Road to Recovery, my FB, cards, and in person. I have been extremely blessed by all the donations of time and money. I appreciate all those that tried to give blood and those that succeeded to give at the Blood drive in my honor. Many know my motto from day one has been "God's got this" but I truly believe I am here today because you all stood in the gap, lifting your voice to the Lord on my behalf. We have strength in numbers Matt. 18-20 says "For where two or three gather in my name, there am I with them". These words of Thanks seem so small for the abundance of Blessings I have received from you all. May God continue to bless each of you and your families.

Ruby Arnold

PROFESSOR ED



EDUCATION



[Online Education](#): health.edu, [growing up with us.com](http://growingupwithus.com),
txhealthsteps.com

[RPMH Forms Education](#): Growing Up with Us Newsletter,
Medication Safety Alert, Nurse Advise, and Lots of
educational reading for all departments

[PALS Renewal](#): February 25th at 10 a.m., Cardiac Wellness
Classroom

Remember to check bulletin boards and RPMH
calendar for upcoming education!

Jewel Parker, R.N.
Staff Educator
Ext. 306



Door Decorating Contest

In honor of American Heart Month and Valentine's Day RPMH is going to be having a Dept. door decorating contest.

All Doors need to be decorated by Feb 5th.

Doors will be judged on Feb 11th

All decoration needs to come down on Feb 15th

First Place Winner: Department wins a pizza party

Second Place Winner: Department wins a cookie and punch party

Third Place Winner: Department wins coke floats



CDI Specialist

What is a Clinical Documentation Improvement Specialist?

A CDI Specialist reviews the concurrent medical record for incomplete, ambiguous or conflicting information. Their role is to help ensure that the medical record accurately captures the patient's condition, ensuring that the severity of illness and risk of mortality is maximized for the patient.

When documentation in the medical record is incomplete, ambiguous or conflicting, the CDI specialist must seek clarification by asking the medical team to provide clarification. The CDI specialist is the liaison between the medical staff and the coding department, as they strive to have the most accurate and complete medical record available for coding.

We are proud to announce that Jeree Hendley and Courtney Nichols both have passed their CDI specialist (clinical documentation improvement specialist) certification. This is a real accomplishment as there are only 3,000 certified specialists nationwide. I think they will both tell you that this examination was very challenging even for these two very smart ladies. They have been working on RPMH's CDI team for the last year and a half with very positive outcomes.



Jeree has been with RPMH 36 years this month and has held multiple positions throughout the hospital. She also currently holds her Case Management certification. Courtney started with RPMH in May 2011.

Last year, the CDI team was invited to present the "RPMH CDI Success Story" with Peggy Hansen from TruBridge at CPSI's National User Conference (NUC). The ladies did a marvelous job outlining the project and the incredible improvement accomplished. I am anxious to see where this year takes them. Please congratulate these two ladies on their recent accomplishments. We are very proud of them.

Vicky Rasberry

