

PULSE

June 26, 2015 VOL. 26 NO. 6

NEWS OF INTEREST TO RPMH EMPLOYEES

EMPLOYEE OF THE MONTH



Congratulations to Jeree Hendley, our June Employee of the Month. Jeree began her career at RPMH 35 years ago as an RN on Med/Surg. She currently serves as a Case Manager in our Utilization Review Department. Jeree was nominated by a co-worker that said, "she is loyal and committed to her job and responsibilities." It was later mentioned that Jeree was "deserving of Employee of the Month for her dedication to the facility, patients and community," Jeree is a graduate of Northwest Texas Hospital School of Nursing at Amarillo College. She and her husband, Terry are longtime residents of Sweetwater. Congratulations to Jeree.

SPECIAL DAYS



July 3-Observed holiday for offices July 4-Independence Day

July 21 & 22-Sheet Sale

NEW EMPLOYEES



WELCOME!!!

CARDIOPULMONARY

MEDICAL OFFICE
Debbie Marvel

Larry Hayes

INTERN FOR ADMINISTRATIONLABORATORYJessica BondRobert Santiago

HOME HEALTH
Samantha Rodriquez

GROUNDKEEPER
Tanner Kelley

ADMISSIONS

Alice Garza

NURSING Anita Carillo, CNA



SPECIAL MENTIONS



PATIENT OPINION POLL



Voluntarily Yours Gift Shop

The Voluntarily Yours Gift Shop has moved temporarily to the Hospital Classroom 1 located next to Admissions. Come by and see what they have done!

Amanda Gonzales
Bri Burnett
Christina Cave
Dody Barnes
Dr. Liedtke
Glynis Gotcher
Jeri Lopez
Lynette McQueen
Misty Brogan
Paul Romero
Rene Gaskin
Saundra Rivers
Stephanie Robles
Teresa Franco
Vicky Hanes

April Forbes
Brian Bernal
Christina Hulme
Doug Hardin
Erica Munoz
Irene Garcia
Liza Delgado
Margarita Lee
Natalie Para
Paula Herrera
Robin Rainey
Stacia Thompson
Susan Almanza
Terri Wells

Blace Garcia
Carmen Reed
Deni Rea
Dr. Bueso
Gina Cowen
Jacklyn Brasuell
Rosa Cooper
Maxine Montano
Patty Juarez
Rachel Cuellar
Ryan Moore
Stephanie Lebowitz
Tasha Soto

Terri Wilson

Congratulations to Erica Munoz for receiving five mentions-she received a \$5.00 Wal-Mart gift card.

Congratulations to Irene Garcia, Susan Almanza and Jacklyn Brasuell for receiving ten mentions-they each received \$20.00 gift certificates to Skeet's.

"Dr. McEachern was very professional and helpful in explaining what was being done and why."

"Glynis Gotcher, House Supervisor is awe some and super! This hospital is lucky to have her! " $\,$

"Erica Munoz did an amazing job drawing my blood. She was very friendly. I had great service!"

"RPMH staff is great! Many thanks to Stephanie Lebowitz, Deni Rea, Teresa Franco, Dr. Bueso, Misty Brogan and Blace Garcia for taking such good care of me."

"This room is so clean!!! Thank you for being so kind and making my experience a great one!"

HIPAA FAQ



HENRIETTA



THE HIPAA HIPPO

Are the records of a deceased patient protected under HIPAA?

Yes. The HIPAA Privacy Rule extends the same protections to a deceased patient's protected health information – including such identifying information as a social security number -- until the patient has been deceased for 50 years. The rights to access a deceased patient's records are transferred to the personal representative of the patient, usually the executor of the estate. Also, the hospital must honor any expressed preference of the patient of which the hospital is aware, so if the patient stated they do not want a particular person to receive any information about them, the hospital must honor that directive. Requests for information re: deceased patients should be referred to the Privacy Officer, Martha Rippy, at extension 265 for resolution.

BUT WE CAN'T WORK WITHOUT COMPUTERS!!!



During the recent disaster drill, the disaster included loss of electricity, and therefore, no electronic capabilities. Were you prepared to do your job without the convenience of a computer?

The Hospital has a 5 part contingency plan to protect patient information and ensure continuum of patient care. The 5 parts include:

- Applications and data criticality analysis
- A data backup plan
- A disaster recovery plan
- **EMERGENCY MODE OPERATION PLAN**
- Testing and revision procedures



In the case of the recent Disaster Drill, the situation required use of the Emergency Mode Operation Plan. It is better known by employees as "downtime procedures". Each department has its own Emergency Mode Operation Plan. The plan outlines how the department will continue doing its normal tasks and taking care of its patients when computers, servers, internet, etc. are not available. Every employee should know the downtime procedures for their department. In patient care areas, this involves a supply of forms, and other items needed for paper documentation.







If this was you during the disaster drill, please get with your supervisor and review your downtime procedures. These can also be invoked during planned periods of downtime, such as equipment upgrades, software updates that will take an extended period of time. Patient care never stops, even when technology does. Be prepared!





Congratulations to Ashley Morris for receiving a nursing scholarship check for her RN school. Ashley is pictured receiving the check from Maxine Montano-CNO. Way to go Ashley!!!!

UNDER CONSTRUCTION





Maxine and Saundra all dressed up in pink to visit the OB construction site! Someone can't wait!!!



RPMH helped celebrate longtime news personality Wayne McCormack at a retirement reception held at the County City Library on June 24th.