



# PULSE

November 30, 2016  
VOL. 27 NO. 11

## NEWS OF INTEREST TO RPMH EMPLOYEES

### EMPLOYEE OF THE MONTH



Congratulations to Debbie Roberts, LVN, our November Employee of the Month!

Debbie has been an LVN for many years. She began her career at RPMH in 1980 where she continued through 1989. She then worked with Dr. George Lindsey until the formation of the Rural Health Clinic in 1994 and remained there through February 1, 2016 when she came full circle back to RPMH. Debbie was nominated for Employee of the Month by a co-worker that said, "Since the acquisition of the RHC, Debbie has been instrumental in the very smooth transition. She is always on top of things! Debbie does an excellent job of managing and supervising the LVNs at RHC and besides that, she's a very nice lady!" Debbie demonstrates our core value of Excellence on a daily basis. Debbie was a 1978 graduate of Sweetwater High School and a 1979 graduate of Texas State Technical Institute. She and her husband, Jerry, live in Sweetwater. Congratulations Debbie!

### SPECIAL DAYS



- December 5 – Trail of Lights Parade
- December 7 – Pearl Harbor Day
- December 12 – Volunteer's Christmas Party
- December 13 – 14 – VALIC Rep Stephen Johns here
- December 14 – RPMH Christmas Party
- December 25 – Christmas Day
- January 1 – Happy New Year!

### VOLUNTEER NEWS



Christmas Shopping by payroll deduction has started in our Gift Shop! Be sure and have your ID if you want to pay by payroll deduction. Credit limit is \$300 and deductions begin pay period beginning December 31.

**Can you name the Core Values of RPMH? They are Excellence, Accountability, Stewardship, Compassion and Others First.**

**NEW  
EMPLOYEES**

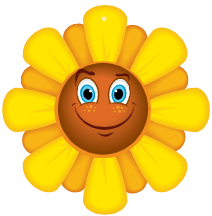


**WELCOME!!!**

**PATIENT OPINION  
POLL**



**SPECIAL  
MENTIONS**



**Welcome New RPMH Employees:**

Business Office: Shawna Palmer  
Eaker Family Medicine: Rosa Best, FNP  
Emergency Room: Melinda Hokit & Kaitlyn Gaston  
Plant Operations: Travis Smith  
PRN Pool: Julie Reams, Jennifer Suan & Jessica Moore, RN  
Rehabilitation: Sandy Hunter and Kati Saylor  
Rural Health Clinic: Dr. Jordanna Franklin (Pediatrician)

"ER-Shawna Ham stayed with me for 2 hours-she is awesome! She is a great nurse and this is the best hospital; much better than the hospital's in Abilene."

"The two ladies working in the Admissions area Sunday morning- "Shined". They were very polite and had smiles on their faces. They were very efficient at their jobs. We had a very positive experience at RPMH."

"I am highly satisfied with a woman from admissions whom went by the name of Nellie McGinley, she was extremely courteous."

"The staff were friendly knowledge and attentive. The nurses anticipated most needs before we had to ask. They let me know what meds were available. They would ask and plan for my medication before I had to ask. Therefore, my pain was managed well."

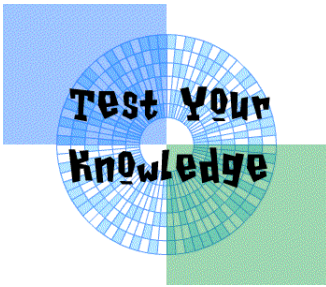
|                   |                |               |
|-------------------|----------------|---------------|
| Allison Hope      | Dr. Eaker      | Lanita Seals  |
| Arnettia Jennings | Dr. Kofahl     | Loran Hendrix |
| Brenda Rodriguez  | Dr. Marvel     | Maria Mireles |
| Chelsey Koen      | Dr. Moses      | Rena Woodard  |
| Crystal Cornutt   | Dr. Smola      | Ryan Moore    |
| Danyel Culwell    | Jennie Daniel  | Shawna Ham    |
| Dallas Hickman    | Kendra Morales | Wendy Davis   |

The Nursing Scholarship Committee would like to thank everyone who helped make another year successful with our auction. The auction made \$2,800.00 dollars and it couldn't have been accomplished without all the support from everyone.

Thank you!

## Control of Documents Quiz

### Test your knowledge and practice for DNV!!



**1. What is RPMH's Control of Documents System?**

- A) PolicyTech
- B) Documents of External Origin
- C) Both A & B
- D) We don't have a system

**2. Where do you find policies and procedures for the hospital?**

- A) RPMH Forms
- B) PolicyTech
- C) On the internet
- D) My Documents

**3. How do you know if the policy is the most current version?**

- A) PolicyTech only shows the most current version
- B) Look at the last reviewed date
- C) Look at the last revised date
- D) All of the above

**4. Does everyone have the same User ID and Password for PolicyTech?**

- A) No
- B) Yes
- C) The User ID's are the same but the Passwords are different
- D) The Passwords are the same but the User ID's are different

**5. What is an example of an internal document?**

- A) Any document created by RPMH
- B) Documents printed from the internet
- C) Any policy found in PolicyTech

**6. What is a Document of External Origin?**

- A) An outside reference, such as a book
- B) A poster provided by a company explaining the correct way to do something
- C) Medicare Conditions of Participation and DNV Standards
- D) All of the Above

**8. What do you do with an outdated or unapproved document?**

- A) Throw it away/take it down
- B) Tell your department director
- C) Either A or B
- D) Nothing, you leave it where you found it

Check your answers using the key at the bottom of the page. How did you do?

Answers: 1. C, 2. B, 3. D, 4. A, 5. D, 6. D, 7. D, 8. C

## PROFESSOR ED



# EDUCATION



Online Education: health.edu, growing up with us.com  
(newsletter staff login: 435617), txhealthsteps.com

Healthcare Provider BLS: December 13<sup>th</sup> at 1 p.m., Cardiac  
Wellness Classroom

Safety Storm Gamma: December 9<sup>th</sup> 8 a.m., 10 a.m., and 2  
p.m.

ACLS and PALS classes will be scheduled in January

Remember to check bulletin boards and RPMH  
calendar for upcoming education!

Jewel Parker, R.N.  
Staff Educator  
Ext. 306

### ***AFTER BABY SUPPORT GROUP***

**WHEN:** THE 3<sup>RD</sup> TUESDAY OF EVERY MONTH AT 5:30pm

**WHERE:** ROLLING PLAINS MEMORIAL FITNESS CENTER

Bring your little one and come enjoy the company of other new moms, babies, and our friendly nursing staff! We will discuss your baby's routines, milestones, feedings, and anything in between. Get 1-on-1 breastfeeding help and all your questions answered. Let's support each other and share fun ideas!





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