



# PULSE

October 30, 2015  
VOL. 26 NO. 10

## NEWS OF INTEREST TO RPMH EMPLOYEES

### EMPLOYEE OF THE MONTH



Congratulations to Rita Cortes, our October Employee of the Month. Rita began working as a cook in Dietary in October 2013. Rita was nominated by a co-worker that said "I spilled a full cup of coffee in the dining room and Rita came right out and cleaned the mess up." He also mentioned that "she did it with a smile on her face!" It was said that Rita "always exhibits a friendly attitude." Congratulations to Rita on a well-deserved honor!

### SPECIAL DAYS



November 1-	Time Change-Clocks back one hour
November 10-	New Employee Orientation
November 17-	Retirement Reception for Nancy Soles
November 19-	Great American Smoke Out
November 20-	Nursing Scholarship Auction
November 26-	Thanksgiving

### NEW EMPLOYEES

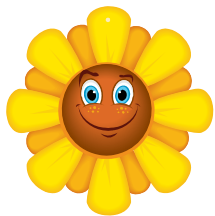


**WELCOME!!!**

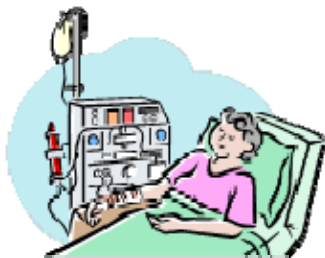
Business Office-	Stephanie Harbuck
Cardiopulmonary-	Crystal McShane & Mindy Holster
Dietary -	Samantha Meeks
Environmental Services-	Kristy Butler, Dalia Farfan, Maria Burrola, Krystal Lucero, Michelle Duran, Adrian Asevedo
Nursing-	Ranal Ranai Foster, Rachel Brushett, Alicia Cannady
Nursing Contract Employees-	Roger Paulson & Bonnie McEntyre
Utilization Review-	Tammy Cagle

# WE'VE MOVED

## SPECIAL MENTIONS



## PATIENT OPINION POLL



## Voluntarily Yours Gift Shop

The Voluntarily Yours Gift Shop has moved temporarily to the Hospital Classroom 1 located next to Admissions. Come by and see what they have done!

Arnettia Saddler  
Brian Bernal  
Christina Hulme  
Dr. Dennis  
Heidi Schlemmer  
Joanna McCann  
Kasey Jeffrey  
Lisa Carter  
Robert Santiago  
Ryan Moore  
Susan Almanza  
Vicky Hanes

Bonnie Garcia  
Candace Alford  
David Figueroa  
Dr. Enard  
Irene Garcia  
John Martinez  
Keri Halford  
Michelle Newton  
Robin Rainey  
Sharon Jones  
Tana Fomby

Brenda Shaddon  
Carla Wilkinson  
Dorothy Blueford  
Dr. Walthall  
Jacklyn Brasuell  
Kali Sorrells  
Kim Watson  
Rena Woodard  
Rosita Amador  
Sue Baucom  
Tracy Villanueva

Congratulations to Robin Rainey for receiving five mentions-she received a \$5.00 Wal-Mart gift card.

"I appreciate all the help and support from the OB nurses that they gave me and my baby. You guys rock!"

"Many thanks to Robert Santiago for all his hard work and that he goes out of his way to help us in the ER. He always comes down to pick-up our specimens to take to the Lab, which is a HUGE help! He always has a great attitude and we are very thankful for him!"

"Rosita Amador is an awesome team player. She cleans rooms as soon as a patient leaves. She provides warm blankets for patients and sets up the exam rooms when we're busy. She also goes beyond her call of duty by taking our specimens to the Lab. She makes herself available when the ER is crazy."

"My recent surgery at RPMH showed me how fortunate we are to have this hospital in our city. Dr. Walthall was professional in every way and also caring enough to answer any and all questions. Tracy Villanueva in Admissions, Vicky Hanes, Sue Baucom and all the surgery team were the best we could ask for."

## HENRIETTA



## THE HIPAA HIPPO

### HENRIETTA THE HIPAA HIPPO: BUT I CAN'T WORK WITHOUT A PC!



CPSI is down...the 3 dreaded words.....

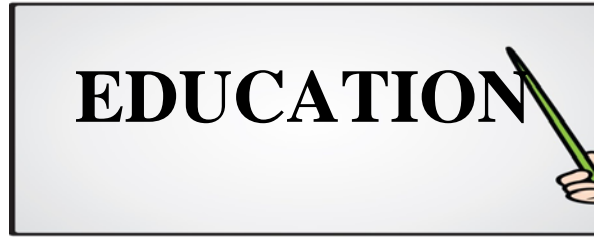
Per HIPAA laws and per our policies, we are required to have a contingency plan in place to protect our data and provide continuous patient care. One part of the Contingency Plan is the "Emergency Mode Operation Plan", or better known as "Downtime Procedures". Each department should have their own plan which states how you continue doing your job in the absence of a computer system.

The recent server breakdown forced us to practice our downtime procedure for an extended period of time. How did your department do? The use of these downtime procedures real time is the best time to analyze your current plan and update for any problems you have discovered. We immediately discovered there had been some disconnect and lack of information in the use of the Nursing backup PC, which is key for nursing to continue taking care of its patients.

In the next few days, department managers will be receiving a questionnaire from IT to discuss issues they found during downtime procedures and give them an opportunity to change their downtime procedure plan to account for any issues. Please make your manager aware of anything you think can be improved.

And again, a big thanks to all of you for your positive reaction for I know what many felt was a catastrophe. It was a good learning experience, and since we are required to practice these on a regular basis, we can now document that we have done so. Good patient care is always the most important thing in any situation and we were A+ in that area. Now it's time to use this mini disaster to improve our processes.

## PROFESSOR ED



Online Education: [health.edu](http://health.edu), [growing up with us.com](http://growingupwithus.com),  
[txhealthsteps.com](http://txhealthsteps.com)

RPMH Forms Education: Growing Up with Us Newsletter,  
Medication Safety Alert, Nurse Advise, and Lots of  
educational reading for all departments

Healthcare Provider BLS: November 18<sup>th</sup> at 9 a.m.

Place: Cardiac Wellness Classroom, please call to sign up

ICU- New Telemetry In-service: November 10<sup>th</sup> at 5 p.m. and  
8 p.m.

PALS and ACLS Renewal Classes will be in January

New CPR guidelines came out October 15<sup>th</sup>, please see  
bulletin boards for updates.

Remember to check bulletin boards and RPMH  
calendar for upcoming education!

Jewel Parker, R.N.

Staff Educator

Ext. 306

\*\*\*\* CPR Training November 18<sup>th</sup> from 9:00-11:30 in the Cardiac  
Rehab Wellness Center!!!! \*\*\*\*\*

**MANY THANKS  
TO OUR  
RADIOLOGY  
TECHNOLOGIST**

**Take a Peek Behind the Images and Treatments**

Each a day thousands of people across the county undergo medical procedures to diagnose or treat injury and disease. From radiography, nuclear medicine, radiation therapy, sonography and magnetic resonance imaging to CT, mammography, bone densitometry and more, radiologic technologists play a critical role in providing high quality and safe procedures and treatments.

Within the team of caregivers is a premier group of Registered Technologist® who are certified and registered by The American Registry of Radiologic Technologist® (ARRT). These professionals receive the nationally recognized credentialed by completing an approved educational program, complying with ethics standards and passing a rigorous exam. Because certification and registration must be maintained annually, these professionals remain at the top of their industry in ensuring ongoing quality patient care and safety measures through continuing education and ethics requirements.

All Rolling Plains Memorial Hospital's imaging interventional professionals are certified and registered by ARRT.

For our Registered Technologists-and all certified staff for that matter-patient care is giving 110 percent every time. As we all know, providing care is a recipe of physics, ethics, safety, quality and relationship and certification and registration is an obligation to uphold a profession as with ARRT's gold standard in medical imaging, interventional procedures and radiation treatments.

Celebrate Registered Technologists® the week of November 8-14, just as hospitals and institutions across the country are celebrating it.



**Jackets/Shirts**



**Sales**

**We are ordering RPMH Fleece Jackets and Polo Shirts embroidered with the RPMH logo. You will see information and payroll deduction forms in your departments soon. Orders are to be turned in by Friday November 13, 2015 to Lori Jones in Nursing Admin**

**HAPPY**



**HALLOWEEN**



OR 1<sup>st</sup> Place



Dietary 2<sup>nd</sup> Place



Home Health 3<sup>rd</sup> Place



Materials Management  
"The Count"



Admissions



Pretty in Pink  
Housekeeping  
2015

